CONSUMER COMPLAINT NOTICE

General Feedback

MapleMark Bank is committed to strong relationships created by listening to each client's unique vision. As such, we welcome you to share your feedback with us. We encourage you to contact us using one of the following options -

MAIL MapleMark Bank

Risk and Compliance Department 4143 Maple Avenue; Suite 100

Dallas, Texas 75219

TELEPHONE 866-698-5760

EMAIL risk.compliance@maplemarkbank.com

Consumer Complaint Notice

MapleMark Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking.

Any consumer wishing to file a complaint against the MapleMark Bank should contact the Texas Department of Banking through one of the means indicated below -

IN PERSON OR U.S. MAIL Texas Department of Banking

2601 North Lamar Boulevard, Suite 300

Austin, Texas 78705-4294

TELEPHONE 877-276-5554 FAX 512-475-1313

EMAIL consumer.complaints@dob.texas.gov

WEBSITE www.dob.texas.gov